



Tips and Tricks from

Avatar Computer Solutions

May, 2009

Dear Madelyn,



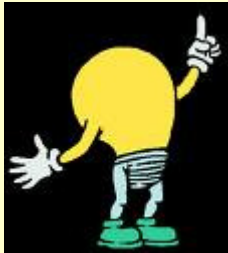
[Avatar Computer Solutions](#) is dedicated to providing their customers with valuable and useful information in

order keep their systems up and running, safe and secure, and with the highest level of performance. I hope you enjoy them as much I enjoy working for you. Feel free to forward this information to anyone you feel may benefit from it.

As always, contact me at any time with any questions or issues you may have.

Madelyn Feinberg
President, MCSE, MCNE
281-999-1300 ext. 113

Avatar Favorite Tip



Don't get caught with your data down. Try a restore once in awhile. If you're not sure how to do this, give us a call.

Service clients - don't sweat it - we handle this for you during maintenance!

Feature Headline



PROTECTING YOUR COMPUTERS AND YOUR BUSINESS

1. The single most effective step you can take is to **install security software and update it regularly**. Anti-virus software scans incoming emails for viruses and will delete or quarantine any it finds. Updates are critical because new types of viruses are created daily.

2. **Use an Internet Firewall.** This is your first line of defense and protects against outside attacks by screening and blocking all traffic between your network and the Internet that isn't allowed. The firewall also hides computer addresses. Make sure the software/firmware is up to date.

3. **Download PC operating system updates.** Dump older systems such as Windows 2000, 98 or 95, in favor of Windows XP Professional or Vista, which is more secure.

4. **Teach employees to safely use email.** The first rule of thumb is never open suspicious or unsolicited attachments. Avoid responding in any way to spam, especially links that claim you will be removed from the spammer's list.

5. **Make wireless networks secure.** Because wireless networks use radio links instead of cables, they are more vulnerable to hackers. Encryption technologies such as Wi-Fi Protected Access can help. WEP/WAP give access point a generic name that does not identify your business. Avoid broadcasting.

6. **Beware of who's using your PC's.** Not all computer problems originate outside. Actually, the majority are internal. One of the worse problems we see is business computers used by other family members especially children. Many start with unauthorized use of computers inside a business. Use password protection if possible.

For further information, click [here](#).

FEATURED PRODUCT



As a business owner, you need to ask yourself:

- How long could your business function if you lost all your accounts, information, sales records, personnel data, contracts or email?
- If someone stole your main computer tonight, how quickly would you be back in business?

A surprising number of businesses believe that bad things only happen to other people.

- A Microsoft bCentral poll revealed that a staggering 27% of respondents either don't know what a backup is or never do it.
- A survey by Dell found that 43% of medium-sized firms had no backup plans at all.

Despite this suicidal optimism, disasters do happen and companies regularly go bust as a result. Even if you have insurance, it can take weeks or months to pay out and it still takes time to get all your systems and data up and running.

We'd like to introduce you to the best data insurance policy you can buy: Remote Data Backups

(RDB). For as little as \$9.95 a month, RDB automatically sends your mission critical files securely offsite to its two mirrored data centers. This service makes it easy to:

- Restore one or all of your files, up to the last 10 versions or 90 days;
- Securely access your files from any computer with an Internet connection;
- Restore your entire operating system, including program files, shortcuts, preferences, etc., to the last good state.

You owe it to your business to visit [Remote Data Backups](#) for a Free 30-Day Trial. It's easy to setup and operate, with free 24/7 support.

Please don't hesitate to call or email me if you need any help or have any questions. Thanks!

Madelyn Feinberg
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